A NEW ERA OF PERSONALISED INVESTMENT PORTFOLIOS





A NEW ERA OF PERSONALISED INVESTMENT PORTFOLIOS

MARC WESTLAKE CFP, TEP, APFS, QFA

Managing Director Ireland





- A representative from the Central Bank of Ireland
- A former UK Financial Conduct Authority Regulator
- A representative from the Financial Ombudsman's office

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PORTFOLIOMETRIX

LAUNCHED IN 2010 - A NEW ERA OF PERSONALISED INVESTMENT PORTFOLIOS



KEY CHARACTERISTICS OF OUR PARTNER FIRMS

CLIENT CENTRIC RATHER THAN PRODUCT CENTRIC

- Business evolving
- Embracing change
- Growing rapidly
- Regulation and process de-risk
- Focus on financial planning
- Desire to outsource investments to specialists
- Aiming to be a respected and trusted adviser
- Understanding that technology is an enabler

THE PROBLEM FOR FINANICAL PLANNERS TODAY

"88% of consumers say they need help to achieve their goals"

"Only 30% of clients say they <u>ONLY</u> pay for investment performance"

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Source: Vanguard, 'The Economics of Loyalty' Adviser Impact, 2011.

THE EVOLUTION OF THE FINANCIAL SERVICES INDUSTRY



Dan Wheeler, 1990

THEMATIC INVESTING DOESN'T WORK

However good the narrative is from a marketing perspective



THEMATIC INVESTING DOESN'T WORK

However good the narrative is from a marketing perspective

We examined 7 thematic funds launched by the same Insurance Company.

Only one outperformed the FTSE All World Index from the launch of the fund until today

However, one under-performed by over 160% over 8 years.



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EVOLUTION OF PORTFOLIO MANAGEMENT

PERSONALISATION



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Source: Financial Simplicity (March 2012) 11 http://financialsimplicity.blogspot.co.uk/2012/03/evolution-in-wealth-management.html

EVOLUTION OF PORTFOLIO MANAGEMENT

PERSONALISATION



PortfolioMetrix

Source: Financial Simplicity (March 2012) 12 http://financialsimplicity.blogspot.co.uk/2012/03/evolution-in-wealth-management.html

EVOLUTION OF PORTFOLIO MANAGEMENT

PERSONALISATION



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PortfolioMetrix Source: Financial Simplicity (March 2012)

THE EVOLUTION OF THE FINANCIAL SERVICES PROFESSION



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Dan Wheeler, 1990

THE FUTURE OF FINANCIAL PLANNING

A return to self-regulation? SELLING COACHING **PRODUCTS PLANNING TEMPLATES** PERSONALISATION **FIDUCIARY** SUITABILTY

Source: The Personal Finance Society

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REAL FINANCIAL PLANNING



Designing the Portfolio

The investment portfolio is focused on the **client's needs, goals and values**

- Objective setting (goals and values)
- Risk Assessment (need & willingness to take risk, capacity for loss)
- Asset Allocation (selecting the portfolio to meet these needs)

All form the bedrock upon which a client's investment portfolio is constructed.

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THEMES

- The goal of an investment in a Financial Plan
- The Irish Market: Cost transparency or lack thereof
- Risk Profiling: Need, Willingness and Capacity for loss
- Realistic expectations: projected future returns
- How to assess Capacity for loss
- Outsourcing and the suitability gap
- Shoehorning and model portfolios
- Risk separation and ESMA defined models
- Taxation and reporting obligations

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THE GOAL OF ANY INVESTMENT IN FINANCIAL PLANNING

"Maximise long term returns subject to the needs, constraints and objectives of the end client"

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THE GOAL OF ANY INVESTMENT IN FINANCIAL PLANNING

The three dimensions of risk:

Need for a particular return Capacity to absorb risk Willingness to take risk





WHAT RETURN DO I NEED?



WHAT RETURN DO I NEED?



THE REAL WORLD IS MORE COMPLEX



PortfolioMetrix

THE REAL WORLD IS MORE COMPLEX





HOW DO YOU MAP THE CASHFLOW TO THE PORTFOLIO?

Am I managing to the client's need, willingness or capacity for loss – or all three?



WHICH PORTFOLIO DO I NEED?

The investment challenges for the Financial Planner

- What do you mean by risk?
- How do you measure client's risk tolerance?
- How do you estimate <u>future</u> expected returns?
- How do you measure capacity for loss?
- How do you build or select an appropriate investment portfolio?
- How do you map the client's risk profile to a third-party model?
- How do you avoid shoehorning client's into unsuitable models?

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THE CHALLENGE OF ACTUALLY DOING THIS



CAN WE RELY ON PORTFOLIOS TO BE STABLE OVER TIME?

Analysis of ESMA bands over 45 years

5 Year ESMA Rating Data Periods

Portfolio

Structured Conservative Portfolio Structured 30% Risk Portfolio Structured 40% Risk Portfolio Structured Balanced Portfolio Structured 60% Risk Portfolio Structured 70% Risk Portfolio Structured Growth Portfolio Structured Equity Portfolio 1970-1974 1975-1979 1980-1984 1985-1989 1990-1994 1995-1999 2000-2004 2005-2009 2010-2014

1970-2015





PROJECTED RETURNS & MANAGING REALISTIC EXPECTATIONS (PAST PERFORMANCE IS NO GUARANTEE OF FUTURE RETURNS)

WHERE DO INVESTMENT RETURNS COME FROM?



BehaviorGap.com

THE DYNAMIC NATURE OF BOND YIELDS



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- Between 1928 and 2014
- US Treasury Bonds returned average 6.24%pa
- <u>http://www.stern.nyu.ed</u> <u>u/~adamodar/pc/dataset</u> <u>s/histretSP.xls</u>

Since 1926 the entry yield on the 10-year treasury explains 92% of the annualized return an investor would have earned over the next decade

John C. Bogle, founder and former chairman of Vanguard Group

US Generic Govt 10 Year Yield	+ Watchlist
USGG10YR:IND	
2.1501 _{USD}	0.0000
As of 12:00 AM EST 11/11/2016	0.00%

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Source Bloomberg 11/11/16

According to Blackrock, **30%** of all Global Sovereign Bonds now pay **NEGATIVE** interest rates

REALISTIC EXPECTATIONS

Adjusting **expected** returns for the low interest rate envi

Premium with T-Statistics Matrix

Annual data : 01/1970 - 12/2012; Default Currency: DMY

	Historical average annual premium over Euro Short Term Rate of 5.42%pa ²	Gross expected average annual portfolio return
Conservative Structured Portfolio	1.77	3.25%pa
T-stat	1.92	
30% Risk Structured Portfolio	2.25	3.75%pa
T-stat	1.87	
40% Risk Structured Portfolio	2.88	4.25%pa
T-stat	1.87	
Balanced Structured Portfolio	3.51	5.00%pa
T-stat	1.87	
60% Structured Portfolio	4.03	5.50%pa
T-stat	1.81	
70% Structured Portfolio	4.61	6.00%ра
T-stat	1.79	
Growth Structured Portfolio	5.12	6.50%pa
T-stat	1.75	



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Note that between 1959 and 2012 the average money market return was 5.28% pa and German Consumer Price Inflation averaged 2.73% pa. Source: Deutsche Bundesbank

ASPECTS OF CAPACITY FOR LOSS: TIME HORIZON

INVESTOR'S TIME HORIZON



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INVESTMENT TIME HORIZON (9 years+)



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INVESTMENT TIME HORIZON (5 years)



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INVESTMENT TIME HORIZON (5 years)



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SMOKE AND MIRROR FUNDS: LACK OF TRANSPARENCY IN THE IRISH MARKET

SMOKE AND MIRROR FUNDS

How to quantify hidden charges



SMOKE AND MIRROR FUNDS

There is an opportunity for financial planners to add considerable value

Over the 10 years ending 15th December 2015, the difference in performance between these two investments was 28.92% or 2.57%pa

The TER of the Luxembourg domiciled fund was 1.59%¹ therefore the total implied cost of investing is :

TER 1.59% plus the difference in performance 2.57% = 4.16%pa

The worst example we found over a 6 year period was **5.8%pa**

1.Source: Morningstar

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SMOKE AND MIRROR FUNDS

1% Fee £4,983,951 £5,000,000 Fees matter. 2% Fee £4,000,000 Over long time periods, high £3.745.318 fees can be a significant drag on wealth creation. Euros 3% Fee £3,000,000 £2,806,794 £2,000,000

1 Year

3 Years

5 Years

Time

10 Years 20 Years 30 Years

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The impact of costs over time

Assumed 6.5% Annualised Return over 30 Years

£1,000,000

OUTSOURCING AND THE SUITABILITY GAP



OUTSOURCING AND THE SUITABILITY GAP

	DIM Suitability		Investment Suitability			Ongoing Suitability			
Operating Frameworks	Selection of DIM	Appropriateness of DIM service	Suitability of client specific portfolio construction	Suitability of portfolio or strategy selection	Suitability of portfolio transactions	On-going suitability of portfolio	Ongoing monitoring of DIM service	On-going monitoring of DIM selection	
Model A Direct	Adviser	Adviser or DIM	DIM	DIM	DIM	DIM	Adviser	Adviser	
Model B Hybrid	Adviser	Adviser	DIM or Adviser	DIM or Adviser	DIM	Adviser	Adviser	Adviser	
Model C Agentas Client	Adviser	Adviser	Adviser	Adviser	DIM or Adviser	Adviser	Adviser	Adviser	
Model D Outsourced Solution	Adviser	Adviser	Adviser/ DIM	Adviser/ DIM	Adviser/ DIM	Adviser/ DIM	Adviser	Adviser	

"Where a firm refers investment selections to a discretionary manager, both the introducing firm and the discretionary management firm have obligations to ensure that a personal recommendation or a decision to trade is suitable for the client. The obligations on each party will depend upon the nature and extent of the respective service provided. Both parties should be clear on their respective service, and ensure they meet the corresponding suitability obligations. If either or both parties are not clear, there is a risk that clients may receive unsuitable advice and/or have their portfolios managed inappropriately"

Financial Services Authority Guidance consultation Assessing suitability: Replacement business and centralised investment propositions April 2012

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INVESTMENT PROCESS

PORTFOLIO CONSTRUCTION BEGINS WITH ASSET ALLOCATION

Average Sources of Return Variability



 Asset Allocation is thus the foundation of all we do

Strategic Asset Allocation Security Selection Tactical Asset Class Tilts Other

Source: Gary P. Brinson, L. Randolph Hood and Gilbert L. Beebower, "Determinants of Portfolio Performance", Financial Analysts Journal, July-August 1986, pp. 39-44; and Gary P. Brinson, Brian D. Singer and Gilbert L. Beebower, "Revisiting Determinants of Portfolio Performance: An Update", 1990, Working Paper.





ASSET ALLOCATION – OPTIMISATION

Black Litterman Model



ASSET ALLOCATION THIN SELECTION BUTTOLIO CONSTRUCTION

PORTFOLIOMETRIX

Generates an Efficient Frontier with:

- Diversified Asset Allocations
- Stable Asset Allocations
- Portfolios that incorporate Market Views
- Controlled Risk/Return Separation

INVESTOR PREFERENCES





IMPLEMENTATION CHOICE

- Cheap Passive or Costlier Active/Factor
- Other Preferences: Smart Beta, Ethical,Tax





PUTTING IT TOGETHER (1 OF 3)

ADVISER ASSESSES CLIENTS NEEDS



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GOALS AND ASPIRATIONS FINANCIAL PERSONALITY

FINANCIAL CIRCUMSTANCES

INVESTMENT PREFERENCE



PUTTING IT TOGETHER (2 OF 3)

ADVISER TRANSLATES CLIENTS NEEDS





PUTTING IT TOGETHER (3 OF 3)



THE CUSTOM PORTFOLIO





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MODEL PORTFOLIOS CARRY SHOEHORNING AND SUITABILITY RISKS



RISK SEPARATION WHAT IS IT AND WHY DOES IT MATTER?

RISK SEPARATION

A good risk separation based investment approach generates predictable risk and return separation of portfolios...



RISK SEPARATION

Our risk separation based investment approach generates predictable risk and return separation of portfolios...



GOOD RISK AND RETURN SEPARATION

PORTFOLIOMETRIX

WITH PORTFOLIOMETRIX

RISK SEPARATION

Our risk separation based investment GOOD RISK AND RETURN SEPARATION approach generates predictable risk WITH PORTFOLIOMETRIX and return separation of portfolios... Model 6 HISTORIC RETURN Performance DO THE Model 6 Selected **RESULTS STACK UP ON A HISTORICAL RISK/RETURN** EXPECTED RETURN BASIS? HISTORIC RISK BAD, UNPREDICTABLE RISK AND RETURN SEPARATION HISTORIC RETURN EXPECTED RISK Model 6 Efficient Frontier Model Portfolios Performance

HISTORIC RISK

RISK SEPARATION UK MARKET ANALYSIS



SHOTGUN ANALYSIS

1 YEAR



2 YEARS



3 YEARS



AUM £32.2 BN

1 YEAR

2 YEARS

3 YEARS



AUM \$2.5 Trillion

1 YEAR



3 YEARS



AUM \$5.1 Trillion

1 YEAR

2 YEARS

3 YEARS



AUM £9.1 Bn

1 YEAR

2 YEARS

3 YEARS



AUM \$117 Bn

1 YEAR



2 YEARS

3 YEARS

AUM £40.4 Bn

1 YEAR







AUM \$231 Bn

1 YEAR



2 YEARS

3 YEARS

AUM £327 Bn

1 YEAR



2 YEARS

3 YEARS

AUM £18 Bn

1 YEAR



3 YEARS



AUM £375 Bn

30.0%

25.0%

20.0%

10.0%

5.0%

0.0%

0.0%

2.0%

4.0%

6.0%

Risk (Volatility)

8.0%

10.0%

ວິ 15.0%

Annuali

1 YEAR

Risk / Return Scatter Chart Oct-2015 to Sep-2016



2 YEARS

3 YEARS



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AUM £16 Bn

25.0%

20.0%

15.0%

10.0%

5.0%

0.0%

0.0%

2.0%

4.0%

6.0%

Risk (Volatility)

8.0%

Annualised Return

1 YEAR

Risk / Return Scatter Chart Oct-2015 to Sep-2016



2 YEARS

3 YEARS



RISK SEPARATION IRISH MARKET ANALYSIS
GOOD RISK SEPARATION





11/10/2013 - 30/12/2015 Data from FE 2016

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Pricing Spread: Bid-Bid • Currency: Euros



Pricing Spread: Bid-Bid • Currency: Euros





Pricing Spread: Bid-Bid • Currency: Euros



ESMA 3	ESMA 4	ESMA 5

Pricing Spread: Bid-Bid • Currency: Euros





Pricing Spread: Bid-Bid • Currency: Euros

ESMA 3 ESMA 4 ESMA 5

Pricing Spread: Bid-Bid . Currency: Euros



Pricing Spread: Bid-Bid • Currency: Euros







ESMA 3	ESMA 4	ESMA 5

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TAXATION

"Tax isn't my problem"



PORTFOLIOME<u>TRIX</u>

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FORM 8D

REVENUE REPORTING OBLIGATION

Form 8d and Form 8b

- An intermediary acting in, or in connection with, the acquisition of a material interest in an Offshore Product.
- €2000 fine per unreported transaction

Return of Third Party Information by Intermediaries in relation to Offshore Products

Form 8D

•		
Tax Reference Number		
Remember to quote this number in all correspondence or when calling at your Revenue office		
Return Address:	Completed forms should be sent to the company's local Revenue office. If you are unsure of the correct return address use the Contact Locator on Revenue's website www.revenue.ie	Use any envelope and write "Freepost" above the address NO STAMP REQUIRED





KEY ISSUES FOR SUITABILITY

Poor outcomes can occur for clients if advisers fail to:

- Consider objectively their clients' needs and objectives;
- Collect necessary information on their clients' existing investments and the recommended new investments, such as the product features, tax status, costs and performance of the underlying investments; and
- Implement a robust risk-management system to mitigate the risk of unsuitable advice and poor client outcomes.

Assessing suitability FSA Paper July 2012



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"There are no solutions.

There are only trade-offs."

- Thomas Sowell

IF IT WERE EASY, IT WOULD HAVE NO VALUE

BILL TOOMEY

FUND TAXATION IN IRELAND

Increases in Exit Tax

- January 2001 31 December 2008
- 1 January 2009 7 April 2009
- 8 April 2009 21 December 2010
- 1 January 2011 31 December 2011
- 1 January 2012 31 December 2012
- 1 January 2013 31 December 2013
- On or after 1 January 2014

Capital Gains Tax Remains at 33%



Sunday Business Post Jan 11th 2015 http://www.revenue.ie/en/practitioner/ebrief/2015/no-452015.html

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23%

26%

28%

30%

33%

36%

41%

MAXIMUM TAX RATES 2017

Source: Kennelly Tax Advisers



Income type	Max tax rate
Irish and EU deposit interest	43%
Non Irish/Non EU deposit interest	43%
Interest on Irish and foreign government gilts	55%
Dividend income	55%
Rental income	55%
Gains on Irish and EU funds	41%
Gains on non EU funds	55%
Payments from Irish/EU funds	41%
Payments from non EU funds	55%
Gains on equities/property	33%
Gains on Irish government gilts	Exempt

HOW SIGNIFICANT IS THE PLANNING OPPORTUNITY?

There is an opportunity to add value to your clients relative to Gross roll up

Gross roll up:

Income tax/Capital Gains Tax:

- Levy of 1%
- Exit Tax on income 41%
- Exit Tax on gains 41%
- Exit Tax payable 8yrs and on death
- Lack of transparency around charges

- No Levy
- Income Tax at marginal rates could be 0%

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- Offset of CGT loses (0% or 33%)
- No Tax on death
- Lower TERs/OCFs

For some investors you can add up to 4%pa

DIVIDEND WITHHOLDING TAX



"European index funds and exchange-traded funds underperform their benchmarks by 50 to 150 basis points per annum. The explanatory power of dividend withholding taxes as a determinant of this underperformance is at least on par with [that of] fund expenses."

The Performance of European Index Funds and Exchange-Traded Funds David Blitz, Joop Huij, and Laurens Swinkels July 24, 2009

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DIVIDEND WITHHOLDING TAXES

Tax on investments may arise at three levels:

At the underlying investment level

 Country in which the investment is situated will have an impact on whether the investment is subject to any local taxes on income or capital gains.

At the fund level

• There may be a direct tax on the investment in its country of domicile.

At the investor level

- Investor taxation in their home country
- Investor taxation in the country where the investment is situe

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Tax at the fund level

• Dividend "tax leakage" is a concern for any investor in collective investment vehicles that own shares in overseas equity markets.

• Tax leakage occurs when investors in a fund are forced to suffer withholding taxes on dividends from the underlying shares at a higher rate than would have applied if they had purchased those shares directly.

DIVIDEND WITHHOLDING TAXES vs FUND EXPENSES

Tax at the fund level

Index	Average Annual Tax Leakage 2001-2010 (b.p.)	Ave. TER of European ETFs Tracking index in Feb 2011 (b.p.)						
MSCI World	52	42						
MSCI Emerging Markets	36	65						
STOXX Europe 600 Banks	67	32						
STOXX Eur. 600 B. Resources	38	32						
STOXX Eur. 600 Oll/Gas	51	32						
STOXX Europe 600 Telecoms	58	32						
STOXX Europe 600 Utilities	67	32						

Source: MSCI & STOXX

Dividend Withholding Taxes

Tax at the fund level

Example

- Let's consider two index funds investing in US Equities
- Fund A TER of 0.10%pa is domiciled in Luxembourg
- Fund B TER of 0.25%pa is domiciled in Ireland
- Which is better?
- Luxembourg doesn't have a double tax treaty with the USA and therefore the fund is liable to 30% DWT whereas an Irish fund is taxed at 15%

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DIVIDEND WITHHOLDING TAXES

Tax at the fund level

Example

- Let's assume they both invest in the S&P 500 and the dividend yield is 2%
- Fund A received a net dividend of 1.40%
- Fund B received a net dividend of 1.70%

Compare

- Fund A TER 0.10% + 0.60% in taxes =0.70%pa
- Fund B TER 0.25% + 0.30% in taxes =0.55%pa

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WWW.PORTFOLIOMETRIX.IE INFO@PORTFOLIOMETRIX.IE TEL 01 539 7244

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IF SMART BETA IS SO CLEVER WHY NOT JUST DO THAT?

Risk Factors Have Periods of Under- and Over-Performance

Investor's time horizon matters a lot



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Risk Factors Have Periods of Under- and Over-Performance

Annual: 1975–2012

- From year to year, stocks with high book-to-market ratios and smaller market caps do not always produce higher returns.
- Over longer time periods, the size and value premiums are more prevalent.



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ÉTRIX

Our source of share price and listing information was the London Share Price Database (LSPD) maintained at the London Business School. The master index of this database covers all listed stocks in the UK market since 1957. We selected stocks officially listed on the LSE and excluded foreign companies and investment trusts. To choose the value sectors we rank the universe by book-to-market and approximately the top 30% is the value universe. The small sectors, we rank the universe by market capitalisation and approximately the bottom 10% is the small universe. Copyright © 2003 Elroy Dimson, Stefan Nagel, and Garrett Quigley. UK research data provided by the London School of Business.

UK Value vs. UK Market

Monthly: July 1955–December 2012

Rolling Time Periods	1 Year	3 Years	5 Years	10 Years	15 Years	20 Years	30 Years	40 Years
Number of Periods	679	655	631	571	511	451	331	211
Periods UK Value > UK Market	464	501	514	542	501	451	331	211



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Percentage of All Rolling Periods Where UK Value Outperformed UK Market

Source: UK Market is the FTSE All-Share Index. FTSE data published with the permission of FTSE. UK Value simulated by Dimensional from Bloomberg securities data, prior to 1994 data provided by London Business School. This material has been distributed by Dimensional Fund Advisors Ltd., which is authorised and regulated by the Financial Conduct Authority. Past performance is no guarantee of future results.

UK Small vs. UK Market

Monthly: March 1955–December 2012

				10	15	20	30	40
Rolling Time Periods	1 Year 3	Years 5	Years	Years	Years	Years	Years	Years
Number of Periods	683	659	635	575	515	455	335	215
Periods UK Value > UK Market	457	462	461	453	412	356	334	215
							100%	100%
	67%	70%	73%	79%	80%	78%		

Percentage of All Rolling Periods Where UK Small Outperformed UK Market

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Source: UK Small simulated by Dimensional from StyleResearch securities data; prior to July 1981, Hoare Govett Smaller Companies Index, provided by the London School of Business. UK Market is the FTSE All-Share Index. FTSE data published with the permission of FTSE. This material has been distributed by Dimensional Fund Advisors Ltd., which is authorised and regulated by the Financial Conduct Authority. Past performance is no guarantee of future results.

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